

## TORBAY COAST & COUNTRYSIDE TRUST

### Cockington Visitor Centre Engagement Volunteer

#### ROLE PROFILE

**ROLE TITLE:** Engagement Volunteer – Cockington Visitor Centre

**REPORTS TO:** Lead Engagement Volunteer – Cockington Visitor Centre

**HOURS:**

Flexible – ideally one shift per week or fortnight, especially during busier seasons.

**LOCATION:**

Cockington Visitor Centre, Cockington Country Park, Torquay

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**PRIMARY ROLE:**

As an Engagement Volunteer, you'll help welcome visitors to the Cockington Visitor Centre and share information about the site, the Trust, and local wildlife. You'll support the day-to-day running of the Centre, promote membership and volunteering, and provide a friendly, helpful face to everyone who drops in.

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**KEY RESPONSIBILITIES:**

- Greet and assist visitors to the Centre
  - Answer questions about Cockington and the Trust's wider work
  - Promote membership and volunteering opportunities
  - Keep the Centre tidy and welcoming
  - Share your enthusiasm for nature, conservation and the outdoors
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**SKILLS & EXPERIENCE**

**Essential:**

- Friendly and approachable
- Enjoy speaking with the public
- Interested in nature, conservation or local heritage
- Reliable and willing to work as part of a team

**Desirable:**

- Experience in customer service, retail or public engagement
  - Knowledge of the Cockington area and its wildlife
  - Comfortable around dogs, as they're common on site
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**Benefits of Volunteering:**

- Help people enjoy and learn about a beautiful local green space
  - Be part of a friendly and supportive volunteer team
  - Develop skills in public engagement and customer service
  - Gain experience in heritage and charity environments
  - Enjoy meaningful time in nature while supporting a good cause
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**HOW TO APPLY:**

To apply for either role, please visit the volunteers page on our website and complete an application form. Return completed forms to:

**[info@countryside-trust.org.uk](mailto:info@countryside-trust.org.uk)**

Join us in making a difference at one of Torbay's most loved sites!