

TORBAY COAST & COUNTRYSIDE TRUST

Cockington Visitor Centre Engagement Volunteer

ROLE PROFILE

ROLE TITLE: Engagement Volunteer – Cockington Visitor Centre

REPORTS TO: Lead Engagement Volunteer – Cockington Visitor Centre

HOURS:

Flexible – ideally one shift per week or fortnight, especially during busier seasons.

LOCATION:

Cockington Visitor Centre, Cockington Country Park, Torquay

PRIMARY ROLE:

As an Engagement Volunteer, you'll help welcome visitors to the Cockington Visitor Centre and share information about the site, the Trust, and local wildlife. You'll support the day-to-day running of the Centre, promote membership and volunteering, and provide a friendly, helpful face to everyone who drops in.

KEY RESPONSIBILITIES:

- Greet and assist visitors to the Centre
 - Answer questions about Cockington and the Trust's wider work
 - Promote membership and volunteering opportunities
 - Keep the Centre tidy and welcoming
 - Share your enthusiasm for nature, conservation and the outdoors
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SKILLS & EXPERIENCE

Essential:

- Friendly and approachable
- Enjoy speaking with the public
- Interested in nature, conservation or local heritage
- Reliable and willing to work as part of a team

Desirable:

- Experience in customer service, retail or public engagement
 - Knowledge of the Cockington area and its wildlife
 - Comfortable around dogs, as they're common on site
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Benefits of Volunteering:

- Help people enjoy and learn about a beautiful local green space
 - Be part of a friendly and supportive volunteer team
 - Develop skills in public engagement and customer service
 - Gain experience in heritage and charity environments
 - Enjoy meaningful time in nature while supporting a good cause
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HOW TO APPLY:

To apply for either role, please visit the volunteers page on our website and complete an application form. Return completed forms to:

info@countryside-trust.org.uk

Join us in making a difference at one of Torbay's most loved sites!