



Torbay Coast & Countryside Trust

# OCCOMBE

## **Farm Park Assistant – Torbay Coast and Countryside Trust**

**Salary:** £9 an hour

**Hours:** Mix of full and part time roles up to 36 hours a week, over a seven day a week shift pattern.

**Status:** Fixed term contract to the end of October 2022 with the opportunity to apply for permanent roles in Summer 2022.

**Location:** Occombe Farm, Paignton

Torbay Coast & Countryside Trust (TCCT), is an independent charity dedicated to looking after the most important wildlife and heritage sites across the English Riviera in Torbay, South Devon. The Trust's ambitious £2 million investment plans for Occombe Farm include a farm animal attraction, indoor and outdoor play facilities, a large farm shop and catering outlets.

We are currently looking to recruit a Farm Park team to care for our animals and welcome and engage with visitors to the farm.

We are looking for customer focused people who will engage with our visitors and help to deliver fun, friendly and memorable activities and animal interaction sessions. We are looking for people who are enthusiastic and hardworking. You will help to look after our broad range of domestic and rare breed farm animals, ensuring they are well cared for through good husbandry and high welfare standards.

### **Daily responsibilities include:**

- Assist with the daily jobs on the farm including mucking out, feeding, and health checking animals.
- Support with other aspects of animal care including feeding/dietary regimes, enrichment and animal record upkeep. Other key husbandry tasks include lambing, incubation of eggs, foot trimming and grooming.
- Providing guests with a fun and educational visit, delivering activities such as practical demonstrations, talks, birthday parties and experience days.
- Working within health and safety policies and risk assessments.
- As part of our team, you'll need a positive, 'can-do' attitude and be driven to deliver our values.
- Excellent time management skills, attention to detail and the ability to work in line with the daily timetable is essential in this role.

### **The successful candidate will have:**

- A good understanding or experience of what is excellent customer service.
- A good understanding or experience of how to look after a wide range of animals including guinea pigs, rabbits, poultry, sheep, goats and equine.
- Ability to work with minimal supervision and to use own initiative to complete tasks.
- Excellent communication skills.
- This role requires working a mix of weekdays and weekends.

**What we offer:**

- 25 days holiday (excluding bank holidays) increasing with length of service (to a maximum of 27 days excl. bank holidays).
- Company pension scheme
- Free parking at Trust car parks
- Staff discount in Trust operated café and shops
- Commitment to flexible working where possible

Training will be given to successful candidates to help them deliver excellent service to our customers and animal husbandry training will be given ensure animals are kept to the highest of welfare standard and staff are confident when working with them.

**Expected start date:** Mid January 2022