

Choosing to become a member of Torbay Coast & Countryside Trust (TCCT) is supporting us in caring for over 1,750 acres of Torbay's most precious natural places, places like Berry Head National Nature Reserve, Cockington Country Park, Ocombe Farm, Maidencombe, Gillard Road Nature Reserve, Hope's Nose and a host of other wildlife friendly woodlands, meadows, stunning cliffs and coastlines.

The Trust is a unique, independent, local, award-winning charity; dedicated to conserving Torbay's heritage and helping people to access, explore and enjoy the natural world. We rely on donations and the support of our members to fund the management of the Torbay's coast and countryside. We cannot thank you enough for supporting us.

And, becoming a TCCT member means that you can purchase our exclusive Parking & Benefits Card which offers lots of lovely benefits including free parking at our Trust sites.

**Please allow up to 7 working days for delivery of your membership pack. Your membership (parking and benefits package) is not valid until you receive your membership documents and confirmation from us.**

Full details and terms of TCCT membership, Parking and Benefits are laid out below:

### Terms & Conditions

- **Memberships, cards and passes are non-transferable.** You may be asked to show supporting identification from time to time.
- The card(s) must be shown to claim discounts at the point of purchase.
- **Renewal:** When renewing your membership and benefits, it is your responsibility to ensure that your documentation and payment details (including Direct Debit) are correct, including your current vehicle registration(s).
- **Refunds:** We are unable to refund fees for cancelled memberships, benefit cards and passes.
- **Cancellation:** If you wish to cancel your membership or benefits card and parking pass please contact us 30 days before your renewal date.
- **Lost or damaged cards and passes** will incur a charge of £5 to be replaced.
- **Changes in Offers:** We reserve the right to change or withdraw benefits, promotions and offers at any time.

### Trust Membership

- **As a TCCT member, you will receive:**
  - A Trust events leaflet at least 3 times per year;
  - E-news and information from time to time (if opted in) regarding our work, projects and campaigns; and
  - Invitations to exclusive events for members.
- **Joint Membership** is available only to 2 people living at the same address.
- An **Individual Member may purchase one TCCT Parking and Benefits Card** for one personal vehicle (registered at the member's address).
- **Joint Members may purchase two Parking and Benefits Cards** for two personal vehicles (registered at the members' address).

### TCCT Member's Benefits Card

A Trust Member may purchase a TCCT Parking and Benefits Card for their personal leisure-time use, which offers the following:

- **10% discount** at Ocombe Farm Café and the Guardhouse Café at Berry Head;
- **10% discount** on entry to Kents Cavern; and
- **10% discount** on Cockington Carriages Tour rides at Cockington Country Park.
- **Free parking** at all Trust Car parks (subject to restrictions on duration and vehicle size);

### **Terms of discounts:**

- Discounts apply to the individual cardholder(s) admission, drinks and food items only; and

- Discounts may not be applied in conjunction with any other offer.

### **TCCT Member's Parking Pass**

- You must provide us with your vehicle(s) registration to qualify for FREE parking. The vehicle to which the Parking and Benefits Card is registered must be registered to the home address of the member.
- The vehicle to which the pass is registered may be parked for free in the following Trust car parks (subject to specified limitations – please also refer to information displayed in each car park):
  - Berry Head National Nature Reserve Car Park;
  - Anstey's Cove Car Park;
  - Cockington Higher Lodge Car Park;
  - Cockington Cycle Hub Car Park (4 hours max); and
  - Cockington Court – farthest car park from the Court (4 hours max) – beyond the cob barn.
- We use an external company, **Park with Ease**, to manage our car parks, using an automated system. **If you use a vehicle(s) that you have not previously registered with us, you will be entirely liable for settlement of any and all excess charges incurred.**
- You must display the parking permit prominently in your windscreen at all times, especially at Cockington Court and Cycle Hub Car Park, which are operated by a different organisation.
- Your pass does not provide free parking at any sites other than those listed above. Your parking permit is not valid in the large car park in the centre of Cockington Village and the main pay and display car park at the rear of the Court.
- If you change your vehicle(s) you must notify us before using the vehicle in any of our car parks. You may change the registration number of the vehicle registered to your Parking and Benefit Card up to twice in any one twelve month period.
- Vehicles must be no bigger than 4.9m long. At Occombe Farm and Maidencombe there is a height restriction of 1.85m.
- Overnight camping / sleeping is not permitted in any of the Trust car parks.
- Other restrictions may apply from time to time - please refer to information displayed in each car park.

If you have any questions or concerns about your membership you can contact us on 01803 520 022 (Mon-Fri, 9am-4.30pm) or visit our website: [www.countryside-trust.org.uk](http://www.countryside-trust.org.uk)